



Agenda:
NextGrid: Utility of the Future Study
WG 4: Customer and Community Participation

Meeting No. 3
Date: May 15, 2018

Time	Agenda Item	Presenter
1:00 - 1:15 (15 minutes)	Intro, Agenda, Questions, Comments	WG4 Leader Marty Cohen
1:15 - 2:15 (60 minutes)	Presentations by WG4 Members	IGS Energy, Attorney General, Delta/LVEJO, CUB
2:15 - 3:15 (60 minutes)	Discussion: Participants and Presenters	WG4 Members, Panelists
3:15 - 3:30 (15 minutes)	Next Steps	Leader, Members

The focus of the meeting is the residential customer and community. Potential questions for participants to consider:

- How can DER opportunities (such as solar, storage, energy efficiency, demand management) be captured for customers, including low and moderate income (LMI) households? What policies could provide benefits for non-participants?
- What are community development, economic development and job creation potentials?
- What kind of collaborations would help make the modern grid work best for communities?
- How do you expect LMI and other customers to be affected by transportation electrification? What kind of policies would benefit customers without EVs?
- What are your expectations for community solar? What needs to happen for it to be successful and valuable to the community?
- What other kinds of new policies, programs, or pilots using AMI and modern grid functionalities would be of value?
- What do you see as the optimal role for utilities, marketers, vendors and other actors in providing DER services and achieving customer and community benefits? Are existing consumer protections adequate?
- What are the most effective ways for customers be approached and engaged and educated? Are there trusted third parties who should be involved? Is there a role for schools and other institutions?